

Employer Profile



Address: 3rd Floor, 2 West Marketgait, Dundee, DDI 1NA

Some of our benefits:

- Quarterly and Annual Bonus up to 30% OTE
- Flexible benefits package
- 30 days annual leave
- Comprehensive training and development programme
- Contributory pension scheme
- 6 monthly salary review
- Free shares
- Colleague product offers
- Free Life Assurance

We are looking for:

Skills & Knowledge:

- Friendly
- Excellent communication skills
- Motivation
- Commitment
- The drive to do a good job for your customers, your team and yourself

Experience:

- Previous customer service preferred, but not essential
- Working as part of team in a target driven environment an advantage
- Extensive training and development given

Personal Skills:

- Open and honest
- Results driven
- Non – hierarchical
- Sales and service focused

Career Opportunities:

- Excellent career prospects
- Internal vacancy website
- Opportunities to develop your career in our UK network

Our Recruitment Process:

- Initial telescreening interview
- Assessment Centre
 - One to one competency based interview
 - Telephone Role Play

More about us:

- 25 million customers
- 60,000 colleagues
- 10th largest company in the UK
- 7th largest bank in Europe
- No 1 for savings and mortgages
- Sold more credit cards than any other provider for 2 years running
- Excellent reward and recognition schemes - win a Mini or a trip to Prague!

Travel:

- Excellent city centre location - ideal for bus and rail links.