

Employer Profile

Address: Police HQ, PO Box 59, West Bell Street, Dundee, DDI 9JU



TAYSIDE POLICE

Some of our benefits:

- Stimulating roles supporting our Emergency Service Response
- First class employer
- Good annual leave and public holiday entitlement
- Competitive salary structures
- Annual pay review
- Good training and development
- A variety of shift patterns that allow staff flexibility.
- Family friendly policies
- Good pension scheme
- A friendly working atmosphere

Career Opportunities:

Within the Force Communications Centre there are a number of roles including:

- Communications Centre Co-ordinator
- Team Leader
- Dispatcher
- Call Handler

We are looking for:

Skills & Knowledge:

- Effective interpersonal skills
- Respect for diversity
- IT skills including accurate keyboard skills
- Empathy
- Professional telephone manner
- Excellent problem solving skills
- Planning and organising abilities

Our Recruitment Process:

- Application sift
- Psychometric/work tests
- Interview
- References
- Background checks/vetting

Experience:

- Experience of dealing with the public
- Experience of a similar call centre environment and knowledge of police IT systems would be advantageous but not essential.

More about us:

- Tayside Police is a major employer in the region employing approximately 600 police staff who cover a wide variety of roles, and around 1150 police officers. Further details of what we offer and details of all external vacancies can be found on our website www.tayside.police.uk

Work Requirements:

- We are an emergency service providing 24 hour cover. We have a variety of shift patterns for full and part-time work.

Travel:

- Central location with good bus services and a number of near by car parks.